



Globalinternet Project Management

Globalinternet offers customers a dedicated **Project Manager** to oversee the successful delivery of your services. The Project Manager will be the main point of contact for all delivery-related matters and will ensure the customer remains informed throughout the delivery process.

Project Manager Services

The services offered by the Project Manager include:

- Explaining the order delivery process and expected timescales for each order.
- Tracking order progress against expected delivery dates.
- Communicating Globalinternet's issue management process and acting as a first point of escalation for unresolved issues.
- Tracking issue resolution timescales.
- Arranging access and training on our self-service customer platform.
- Reporting on delivery progress.
- Holding regular project review sessions to keep the customer informed on latest developments.

Why a Project Manager?

With our **Project Management Services**, you will benefit from:

- **End-to-end management.**- Projects are actively managed to improve delivery on time and in budget.
- **Control.**- Customers are kept up to date on project progress.
- **Clarity.**- Single point of contact for all orders in delivery.
- **Visibility.**- Latest updates at your fingertips via customer platform.
- **Dedicated support.**- To resolve issues and unblock sites

Let's Talk.

At Globalinternet, we want to make sure you succeed in your network transformation projects. Let's get in touch and explore how we can make this happen.

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