



Globalinternet Acceptable Use Policy

Introduction

Globalinternet is at all times committed to complying with the laws and regulations governing use of the internet or any type of transmission. This policy is also formulated in order to encourage the responsible use of the Service.

Applicability

This Policy applies to all internet access Services, including any optional and related services (Services) provided by Globalinternet to its Customers.

By using Globalinternet's Service(s), Customer(s) agrees to comply with this Acceptable Use Policy (Policy) and to ensure compliance to this Policy by its users or (end)customer. Globalinternet reserves the right to change or modify the terms of the Policy at any time, effective when posted on Globalinternet 's web site. Customer's use of Globalinternet's Service(s) after changes to this AUP are posted shall constitute acceptance of any changed or additional terms.

Unlawful use

The Service must be used in a manner that is consistent with their intended purposes and may be used only for lawful purposes.

Customer shall not use any Service in order to transmit, distribute, download or store illegal material or in any other way in violation of any applicable law or regulation.

Customer shall not host, post, transmit, download, store any content or material in violation of any applicable law or regulation, such as:

(a) material that is harassing, or threatening the health or safety of others, including child pornography, obscene, indecent, abusive, hateful, malicious, racist, defamatory, fraudulent, libelous, treasonous, excessively violent or promoting the use of violence or otherwise harmful to others.

(b) material that contains a virus, worm or trojan horse;

(c) containing fraudulent offers for goods or services or any promotional materials that contain false, deceptive or misleading statements, claims or representations, or

(d) generally, in a manner that may expose Globalinternet or any of its personnel to criminal or civil liability.

Violation of intellectual property right and privacy rights

Customer shall not use the Service in a manner that will infringe or otherwise violate the intellectual property rights, privacy or publicity rights of Globalinternet or any individual, group or entity, including but not limited to any rights protected by any copyright, trademark, trade secret, patent or any other intellectual property rights.

Downloading copyright material or making copyright material available to others on the internet is illegal unless specific permission is granted by the copyright owner.

Email

E-mail abuse is prohibited using the Services.

1. Customer may not send unsolicited bulk and/or commercial messages over the Internet ('spamming'). This includes receiving replies from unsolicited emails, (i.e., 'drop-box' accounts) or configuring any email server in such a way that it will accept third party emails for forwarding (i.e., open mail relay). Bulk email may only be sent to recipients who have expressly requested receipt of such email messages through a 'verified opt-in' process. Users that send bulk email messages must maintain complete and accurate records of all email subscription requested, specifically including the email and associated headers sent by every subscriber, and shall immediately provide Globalinternet with such records upon request. If a site has roaming users who wish to use a common mail server, the mail server must be configured to require user identification and authorization.

2. Customer may not use Globalinternet's Services or the network of Globalinternet's Local Suppliers for:
 - (a) sending e-mail messages which are excessive and/ or intended to harass or annoy others;
 - (b) continuing sending e-mail messages to a recipient that has indicated that he/she does not wish to receive them;
 - (c) Purchase lists of email addresses from third parties for mailing to or from any Globalinternet hosted domain, or referencing Globalinternet account, is prohibited;
 - (d) sending e-mail with forged TCP/IP packet header information;
 - (e) sending malicious e-mail, including, without limitation, "mailbombing", or;
 - (f) sending or receiving e-mail messages in a manner that violates the use policies of any other internet service provider.

Security

Customers are responsible for ensuring and maintaining security of their systems and the machines that connect to and use the Service(s), including implementation of necessary patches and operating system updates. Violations of system or network security may result in civil or criminal liability.

Customer is prohibited from violating or attempting to violate the security of Globalinternet's Services or the network of Globalinternet's Local Suppliers or others, including, without limitation:

- (a) Unauthorized access to or use of computers, data, systems, accounts or networks, including attempting to probe, scan or test the vulnerability of a system or network or to breach security or authentication measures without proper authorisation ("hacking");
- (b) Unauthorized monitoring of data or traffic on any network or system without authorization of the owner of the system or network;
- (c) Engaging in or permitting any network or hosting activity that results in the blacklisting or other blockage of Globalinternet space is prohibited;
- (d) Attempting to circumvent Customer authentication or security of any hosts, network, or account ('cracking') without authorization is prohibited;
- (e) Simulating communications ("phishing") from and/or to a website or other service of another entity in order to collect identity information, authentication credentials, or other information from the legitimate users of that entity's service is prohibited;

- (f) Using malware, DNS cache poisoning or other means (“pharming”) to redirect a user to a website or other service that simulates a service offered by a legitimate entity in order to collect identity information, authentication credentials, or other information from the legitimate users of that entity’s service is prohibited.
- (g) Activities that disrupt the use of or interfere with the ability of others to effectively use the network, system, service, or equipment by utilizing programs, scripts, or commands to abuse a website (i.e., DDOS, SYN Floods or similar attacks).

Content

Globalinternet takes no responsibility for any material created or accessible on or through Globalinternet’s Services or the network of Globalinternet’s Local Suppliers that is not posted by or at the request of Globalinternet. Globalinternet does not monitor nor exercise any editorial control over such material, but reserves the right to do so to the extent permitted by applicable law. Globalinternet is not responsible for the content of any web sites other than Globalinternet’s web sites, including for the content of web sites linked to such Globalinternet’s web sites.

Internet use

Customer may have access through Globalinternet’s Services or the network of Globalinternet’s Local Suppliers to search engines, subscription web services, chat areas, bulletin boards, web pages, usenet, or other services that promulgate rules, guidelines or agreements to govern their use. Customer must adhere to any such rules, guidelines and agreements.

Some activities that Customers can perform when accessing the internet may be harmful or cause loss to Customer, other people, or Customers’ equipment, including without limitation: (a) downloading content (including receiving emails) from the internet which may introduce viruses or other harmful features to the Customers’ computer, (b) buy goods or services using the internet, (c) transmitting confidential information over the internet (such as credit card numbers or other business information), or (d) accessing and viewing content on the internet or otherwise available through the service that may be offensive to some individuals, or inappropriate for children.

Customer shall bear all risk associated with the activities referred to above and Globalinternet does not have any liability for any claims relating to such activities.

It is the Customer's responsibility to implement filtering measures.

Violation of Policy

If Globalinternet or its local suppliers, reasonably determines (i) that this Policy has been violated in any way whatsoever, (ii) that it may expose Globalinternet to sanctions, prosecution or any other liability or risk, Globalinternet reserves itself the right to take all appropriate steps available to enforce compliance with this Policy including suspending or terminating a Customer's Service. When feasible, Globalinternet may provide Customer with a notice of a Policy violation via e-mail or otherwise allowing the Customer to promptly correct such violation.

Customers are responsible for taking prompt corrective action(s) to remedy a violation of this Policy and to help prevent similar future violations.